

## Corporate Sustainability Reporting and Assurance

### Jones Lang LaSalle Upstream Sustainability Services

Our advice and expertise can enable you to manage multi-media sustainability communications aligned with best practice. If you are looking for a full corporate sustainability reporting solution then we can support you from concept outline right through to delivery.

Outputs can include: an annual Sustainability or Corporate Social Responsibility Report; a sustainability section within the Annual Report & Accounts; fully-integrated financial/sustainability reporting; sustainability web pages; targeted stakeholder communications; assurance statements.

#### How we stand out

- Selected partner to standard-setting initiatives including Global Reporting Initiative and EPRA
- Preferred advisor to major listed property companies and institutional investors on reporting and communications
- Award-winning client case studies
- Collaboration with Accounting for Sustainability, founding partner of International Integrated Reporting Committee



#### What we can deliver for you

Report scoping and guidance on best practice  
Gap analysis against sustainability reporting standards  
Data gathering, validation & assurance  
Drafting  
Design and distribution  
Project management of reporting process

#### How you will benefit

- Improves communication of sustainability / corporate responsibility commitment and performance
- Enhances investor relations and stakeholder responsiveness
- Compliance with best practice sustainability reporting standards
- Improves brand value
- Engages and inspires employees
- Acts as important process for internal management review



**Sophie Walker**

Director

sophie.walker@eu.jll.com  
+44 (0)20 7399 5078

## Expertise in Action

Sonae Sierra

### Challenge

Sonae Sierra's goal is to be at the forefront of its industry in relation to Corporate Responsibility (CR). The Company first began monitoring and reporting on its environmental performance in 1999. In 2004, Sonae Sierra published its first dedicated CR report and since 2006, the Company has sought for its CR reports to comply with the Global Reporting Initiative (GRI) G3 Sustainability Reporting Guidelines, aiming for incremental improvement in the quality and coverage of its reporting.

### Solution

Between 2004 and 2011, Upstream Sustainability Services supported Sonae Sierra to:

- Develop its first environmental data management system and analyse and consolidate environmental and other CR data for annual CR Reporting (2004 – 2008).
- Identify data and information requirements for GRI (as well as relevant industry metrics) and gather data and case studies from sites across all countries of operation.
- Perform an annual review of material CR impacts.
- Review performance against annual CR targets.
- Plan and draft the full content for GRI-compliant CR Reports as well as summary reports of CR performance by country.
- Develop its first integrated In Review: Economic, Environmental and Social Performance report.
- Develop country specific CR brochures.

## SONAE SIERRA



### Results

- Sonae Sierra's 2010 and 2009 CR Reports have achieved compliance with level A of the GRI G3 guidelines (checked by external auditor Deloitte).
- Sonae Sierra has achieved recognition for its performance and transparency in CR through a range of prestigious awards and has been ranked 1<sup>st</sup> place in the ACGE Corporate Climate Responsibility Index five times.
- The Company has a robust data collection system in place and the extensive review of both real performance and good practice actions helps to target ongoing improvements

*"Professionalism and know how are the cornerstone of a strong relationship! These are two of the main ingredients that characterise Jones Lang LaSalle's commitment, over the past 8 years, towards our Company."*

*Elsa Monteiro - Head of Sustainability, Sonae Sierra*

## Why Jones Lang LaSalle?

Upstream Sustainability Services is an integral part of Jones Lang LaSalle, a leading real estate services firm. This UK centre of excellence for sustainability consultancy, draws on 40 experts with 15 years experience, to apply our collective know-how and value-driven approach to manage and improve the sustainability performance of our client's portfolios and assets.

Jones Lang LaSalle has global reach, whilst maintaining a deep knowledge of local markets. The UK team possess multi-disciplinary expertise in all aspects of real estate investment, management and development. Sustainability considerations are embedded across this entire range of services.