



## Environmental Management Systems (ISO 14001)

### Jones Lang LaSalle Upstream Sustainability Services

Where you need to address significant environmental aspects, we can help through the development and implementation of bespoke environmental management systems aligned to ISO 14001. These systems are geared to continually improve environmental performance based on the typical cycle of Plan – Do – Check – Act & Review. Key system components include environmental policy, objectives, targets, performance indicators, management procedures and review processes.

#### How we stand out

- Almost 15 years experience in developing and implementing environmental management systems for investors, developers and occupiers
- Number of Chartered Environmentalist professionals and others with accreditations under the Institute of Environmental Management and Auditing (IEMA)
- Integrated service offer including both the development of the management system and ongoing measurement/monitoring services
- Industry-leading online environmental data management platform developed in-house by Jones Lang LaSalle



#### What we can deliver for you

- ISO14001 compliant environmental management system
- Ongoing system maintenance support
- Environmental performance monitoring system
- Internal audits
- Annual review of progress
- Advice around target-setting and auditing

#### How you will benefit

- Demonstrates a commitment to systematically manage environmental impacts, which can be communicated both internally and externally
- Helps to reduce operational costs by identifying best practice approaches to resource management
- Identifies legislative risks and provides a framework within which manage these



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## Expertise in Action

UK property company with diverse holdings

### Challenge

- To develop an Environmental Management System (EMS) for a portfolio of 100 commercial, residential and industrial buildings.
- To achieve ISO14001 certification for the EMS

### Solution

Advice provided to the client included the following:

- Strategic development of EMS including creation of key documents such as aspects and impacts register, guidance notes, and templates for environmental risk assessments and emergency preparedness
- Provision of tools for measuring, monitoring and managing energy and water use and waste production
- Quarterly reviews of progress with client and building managers
- Mock audits for building managers to prepare for ISO14001 audits
- Liaison with external auditors through the ISO14001 process



### Results

- ISO14001 certification achieved for the EMS for 100 buildings
- 8% reduction in carbon emissions from comparable buildings in FY 2009/10 compared with the previous year
- Diversion from landfill rate increased from c.50% to over 80% in two years

## Why Jones Lang LaSalle?

Upstream Sustainability Services is an integral part of Jones Lang LaSalle, a leading real estate services firm. This UK centre of excellence for sustainability consultancy, draws on 40 experts with 15 years experience, to apply our collective know-how and value-driven approach to manage and improve the sustainability performance of our client's portfolios and assets.

Jones Lang LaSalle has global reach, whilst maintaining a deep knowledge of local markets. The UK team possess multi-disciplinary expertise in all aspects of real estate investment, management and development. Sustainability considerations are embedded across this entire range of services.

